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Privacy Policy

Last updated on 26-06-2022

I. Introduction

This Privacy policy describes how Square collects and processes your personal information through the Square websites and applications that reference this Privacy policy. We encourage you to read the Privacy Policy carefully and use it to make informed decisions. By using the Platform, you agree to the terms of this Privacy Policy and your continued use of the Platform constitutes your ongoing agreement to the Privacy Policy.

Square refers to Square website (whose domain names include but are not limited to www.Squarein.com), mobile applications, clients, applets and other applications that are developed to offer Square Services, and includes independently-operated platforms, websites and clients within the ecosystem. "Square Operators" refer to all parties that run Square, including but not limited to legal persons, unincorporated organizations and teams that provide Square Services and are responsible for such services. "Square" as used in this Policy includes Square Operators.

This Privacy Policy applies to all platforms, websites, and departments of Square and Square Operators. By using Square Platform and its Services, you are consenting to the collection, storage, processing and transfer of your personal information as described in this Privacy Policy.

Damsol Private Limited. ("us", "we" or "Company" or "Square") is a company incorporated and existing under the laws of the Republic of India, with its head office located at #2-35-72/1/3, Narasimha Towers, Sector -10, MVP Colony, Visakhapatnam 530017 recognizes that your privacy is very important, and we take it seriously.

We respect the privacy of our users ("each", "you", "your" or "User") who access, download, install or register to our mobile application, our website www.Squarein.com, software applications, or any other online services we provide either existing or available in the future (collectively: the "Platform") whether as a guest or a registered user. We are committed to protecting the privacy of our Users.

This Policy constitutes a legal agreement between you, as the User of the Platform, and us, as the owner of the Square Platform. By voluntarily providing us or allowing us to access the personal information, you are consenting to our use of it in accordance with this Policy. By mere visiting/accessing the Platform, you expressly consent to the Company's use and disclosure of your personal information in accordance with this Privacy Policy. This Policy does not apply to Third-Party platforms that are connected via links to the Platform.



IF YOU DO NOT AGREE WITH THE TERMS AND CONDITIONS OF THIS POLICY, PLEASE DO NOT PROCEED FURTHER TO USE/ ACCESS THIS PLATFORM.

Also, in absence of an acceptance of the Policy by you, we will not be able to provide the services to you.

The Privacy Policy is a part of the Terms & Conditions and is incorporated herein by reference. This Policy shall operate in accordance with the data protection laws of the Republic of India.

II. What personal information does Square collect and process?

We may collect two types of data and information from our Users:

1. Personal information you give us:

You may be required to give us sensitive personal data about yourself while creating an Account, or by corresponding with us by phone, e-mail chat or otherwise. This includes information voluntarily provided by you including but not limited to when you register to use the Online Platforms, activate your Account, use any of our Services, transfer any funds from/to your Linked Bank Account, or when we troubleshoot problems reported by you.

The information you give us may include without limitation your name, photograph, postal address, e-mail address and phone number, Govt. Issued National Identity Details (i.e. Passport, Aadhaar Card etc.), information about/images of your Tax Identification Details (i.e. Permanent Account Number - PAN card) and other identification documents, financial and credit card information, details of your Linked Bank Account and digital assets wallets held on third party exchanges/ websites, location details or other information requested by us to detect and protect against frauds and similar criminal activity and such other information required by us from time to time for providing the Services.

We may also occasionally require you to participate in optional surveys. Your personal data may be collected through such surveys. We may also require additional information about you for performing ongoing due diligence (necessitated under the applicable law) based on your risk assessment, transaction value, etc. You must ensure that all your data and/or information shared with us is accurate, correct and complete, at all times. You understand that you must promptly inform us of any changes to your data and/or information which may impact your use of our Services. We shall not be liable or responsible for any loss or damage that may occur to you or other third parties on account of provision of incorrect data and/or information provided by a User.

2. Information we collect about you:

With regard to each of your visits to any of the Square Platforms, we may automatically collect and analyse the following demographic and other information:



- a. Technical information, including the Internet protocol (IP) address used to connect your device to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform and other similar information.
 - b. Information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from the Square Platforms (including date and time); information about transactions and trades executed or attempted to be executed by you; material or information that you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page and any phone number used to call our customer service number.
 - c. Information relating to fund transfer requests executed by you while accessing Square Services through our Square Platform. In such transactions, we may collect information relating to such transactions provided by you or by a Selected Third Party. Metadata is usually technical data associated with the content you submit, post or share on the Website. Users can add or may have metadata added to their content including geolocation, date, attribution, or other data.
3. Information we receive from other sources:

We may receive information about you if you use any of the other websites/apps we operate or the other Services we provide. Such data may be shared internally and combined with data collected through use of the Square Platform. We also work closely with select third parties (including, for example, subcontractors such as advertising networks, analytics providers, search information providers) and may receive information about you from such sources.

When you register or sign-in to Square Platform via your social network account (e.g., Facebook, Twitter, etc.), we may have access to basic information from your social network account, such as your full name, home address, email address, birthdate, profile picture, friends list, personal description, as well as any other information you made publicly available on such an account or agreed to share with us. At all times, we will abide by the terms, conditions and restrictions of the social network platform.

We collect non-personally identifiable information to track the total number of visitors to Square Platforms in aggregate form and identify the type of Internet web browser (e.g., Google Chrome®) and operating system (e.g., Windows®).

III. How we use Cookies

- a. Square platforms use cookies and tracking technology (including pixels) depending on the features offered. Cookies are small files that are placed on your device (either temporarily or until manually deleted by you) in order to distinguish you from other Users of our Square Platform. We also use local storage to provide you with a customised experience when you browse our Square Platform and to improve



advertising. This also allows us to improve the Square platform and its Services. Third parties may also use such cookies and tracking technology if you interact with any content provided by them through our platform, however we endeavour to identify these cookies before they are used and allow you to accept or deny them.

- b. Limited personal data may be collected through the cookies and tracking technology, including but not limited to transaction information and other generic information such as number of visitors, device information, etc. Further, if any personal data has been previously provided, cookies may be tied to such information. Cookie and tracking information collected by us may be shared with third-parties which directly support our advertising/promotional activities and are involved in development/updating of our Square platform.
- c. Commonly used browsers are set up to automatically accept cookies however you can modify your device's settings to either alert you when you receive cookies or block cookies. If you disable/ block cookies, it may affect the performance and functionality of the Square Platform and may also restrict your experience. If you use different devices to access our Square Platform, you would be required to modify each device's settings individually to suit your cookie preferences.

IV. How does Square use the Information?

We use and share Personal Information in the manners described in this Privacy Policy. In addition to the purposes listed above, the information we collect, which may include your Personal Information, is used for the following purposes:

- a. To set up your account and to provide the Platform.
- b. To identify and authenticate your access to the Platform.
- c. To authenticate your identity for the purpose of compliance with regulatory Know Your Customer requirements.
- d. To send you relevant push notifications, which are based on different activities offered by the Platform.
- e. To communicate with you and to keep you informed of our latest updates and newsletters.
- f. To market our website, products, and the Platform.
- g. To serve you personalized advertisements.
- h. To perform research or to conduct analytics in order to improve and customize the Platform to your needs and interests.
- i. To support and troubleshoot the Platform and to respond to your queries.
- j. To investigate and resolve disputes in connection with your use of the Platform.
- k. To detect and prevent fraudulent and illegal activity or any other type of activity that may jeopardize or negatively affect the integrity of the Platform; and
- l. To investigate violations and enforce our policies, and as required by law, regulation or other governmental authority, or to comply with a subpoena or similar legal process or respond to a



V. Does Square share your Personal Information?

Information about our users is an important part of our business and we are not in the business of selling our users' personal information to others. Square shares users' personal information only as described below and with the subsidiaries or affiliates of Square that are either subject to this Privacy Policy or follow practices at least as protective as those described in this Privacy policy.

Subsidiaries, Affiliates and Third-party service providers: We employ other companies and individuals to perform functions on our behalf. Examples include data storage (cloud computing service providers), analysing data, providing marketing assistance, processing payments, transmitting content, and assessing and managing credit risk. These subsidiaries, affiliates and third-party service providers only have access to personal information needed to perform their functions, but may not use it for other purposes. Further, they must process the personal information in accordance with our contractual agreements and only as permitted by applicable data protection laws.

Business transfers: As we continue to develop our business, we might sell or buy other businesses or services. In such transactions, user information generally is one of the transferred business assets but remains subject to the promises made in any pre-existing Privacy Policy (unless, of course, the user consents otherwise). Also, in the unlikely event that Square or substantially all of its assets are acquired, user information will be one of the transferred assets.

Protection of Square and others: We release account and other personal information when we believe release is appropriate to comply with the law or with our regulatory obligations; enforce or apply our Terms & Conditions and other agreements; or protect the rights, property or safety of Square, our users or others. This includes exchanging information with other companies and organisations for fraud protection and credit risk reduction.

VI. Retention of user information

- a. We may, at our sole discretion, retain any information and/or data provided by you to enable your continued use of Square Platform and for as long as it required for resolution of disputes, for the purpose of investigations or ongoing prosecutions or in case of any suspicious/illegal transactions, for enforcement of any agreements, and/or as necessitated under applicable laws. The retention period may be extended in accordance with the applicable law.
- b. We make no warranties and shall not be liable regarding non-availability or non-retention of any information and/or data provided by you beyond the deletion of your Account.
- c. If you have any queries, concerns, or comments with regards to anything contained on our Privacy policy, you can contact us at support@squarein.com



VII. How safe is your information with Square?

We take great care in implementing and maintaining the security of the Platform and your information. We employ industry standard procedures and policies to ensure the safety of your information and prevent unauthorized use of any such information. We store all data with cloud service provider Amazon Web Services (AWS), which may store this data on its servers located outside of India. Along with the standard AWS security measures, we also took additional measures to protect user data we collect.

Your username and password which enables you to access certain parts of Square platform and its services and you are responsible for keeping these details confidential. We ask you not to share your password with anyone. You must log out when you leave any section of Square Platform protected by a password. We recommend closing the browser completely and re-opening it before accessing other websites over the internet.

Although we take reasonable steps to safeguard information, we cannot be responsible for the acts of those who gain unauthorized access or abuse the Platform, and we make no warranty, express, implied or otherwise, that we will prevent such access. If you feel that your privacy was not treated in accordance with our policy, or if any person attempted to abuse the Platform or acted in an inappropriate manner, please contact us directly at support@Squarein.com.

VIII. User Rights

- a. You may deal with your personal data available with us in the following ways: You may correct, amend, add or update personal data from your Account at any time by logging in to your Account.
- b. You are free to remove or delete your content from your Account at any point in time, provided, however, the Company may retain all or some of your data in accordance with the AML Policy in force or as per Applicable Law. Copies of public content may be retained indefinitely in our systems, including in cached and archived pages of Square Platforms, or if other Users have copied or saved that information.

IX. For Advertising

In order for us to provide you the best user experience, we may share your personal information with our marketing partners for the purposes of targeting, modelling, and/or analytics as well as marketing and advertising. You may opt-out of sharing personal information with our marketing partners, unless we have a legitimate interest to do so.



X. Amendments and Updates to Privacy Policy

- a. We reserve the right to amend this Privacy Policy from time to time to ensure that this Privacy Policy is consistent with any developments to the way Square uses your personal data or any changes to the laws and regulations applicable to Square. We will make available the updated Privacy Policy on the Square platform. You are encouraged to visit the Square Platform from time to time to ensure that you are well informed of our latest policies in relation to personal data protection. All communications, transactions and dealings with us shall be subject to the latest version of this Privacy Policy in force at the time.
- b. This Privacy Policy applies in conjunction with any other notices, contractual clauses and consent clauses that apply in relation to the collection, use and disclosure of your personal data by us. We may revise this Privacy Policy from time to time without any prior notice. You may determine if any such revision has taken place by referring to the date on which this Privacy Policy was last updated.

XI. Governing Jurisdiction

This Privacy Policy and your use of the Online Platforms shall be governed and construed in accordance with the laws of India.

XI. Acceptance

By using the Square Platform and/or any services provided by Square, you signify your acceptance of this Privacy Policy and terms of service. If you do not agree to this Privacy Policy or terms of service, please do not use the Square Platform or any services provided by Square. Your continued use of the Square Platform following the posting of changes to this Privacy Policy will be deemed your acceptance of those changes.

XII. How to contact us

If you have any general questions regarding the Platform or the information that we collect about you and how we use it, please contact us at support@Squarein.com.